



Ontario Santé Health Ontario

ROLE TITLE:	Medical Director, Emergency Department (ED) Peer-to-Peer Program
REPORTS TO:	Director, Emergency Services, Ontario Health
LOCATION:	Ontario Health Region office location with occasional travel in the region and to the provincial program office in Toronto, assuming a hybrid work environment.
ANTICIPATED TIME COMMITMENT:	3 days/week (0.6 FTE)
TERM:	3 year term + two optional 1-year extensions
No. of OPPORTUNITIES:	<i>One (1)</i>
POSTING DATE:	<i>January 9, 2025</i>
CLOSING DATE:	<i>February 8, 2025</i>

POSITION SUMMARY

Ontario Health is seeking expressions of interest from Emergency Department physicians for the position of **Medical Director, Emergency Department (ED) Peer-to-Peer Program**. This vital role is being renewed and is a unique opportunity to represent Ontario Health and collaborate with regional and system partners to provide program, clinical and strategic leadership to the evolution of the emergency care in Ontario, particularly in rural and low-resource settings.

Reporting directly to the Director, Emergency Services, this role plays an instrumental role in shaping provincial emergency care delivery systems and initiatives aligned to provincial priorities.

Interested parties should forward their expression of interest and curriculum vitae, electronically, with the subject line as **“Application for Medical Director – ED P2P [Your Name]”** to Sourcing@ontariohealth.ca no later than **5:00 P.M. on February 8, 2025**.

Questions about the role may be submitted to Sourcing@ontariohealth.ca no later than **January 27, 2025**. A consolidated list of all questions and answers will be available to any party, by request, by **January 31, 2025**. To receive a copy of the consolidated list of questions and answers, please contact Sourcing@ontariohealth.ca.

ACCOUNTABILITIES

In support of Ontario Health’s commitment to advancing emergency care, the successful candidate will work with the Director, Emergency Services, Acute and Hospital-Based Programs Portfolio to:

- Support the ongoing development & expansion of the ED Peer-to-Peer Program, ensuring alignment with Ontario Health’s goals and objectives

- Provide visionary leadership to set system strategy for the planning, implementation, and evaluation of the Program to support clinicians primarily in rural, low-resourced communities
- With a system performance lens, identify opportunities and support the development of improvement strategies related to processes, quality, performance, and patient outcomes
- Cultivate strong relationships with key system partners to strengthen system collaboration, build, and maintain strong working relationships to support a strategic vision for advancing emergency clinical priorities across the continuum of care
- Lead and participate within internal and external governance structures, including leadership planning meetings, the Ontario Health Board of Directors, and/or provincial/national and international meetings and conferences
- Recruit, mentor, and manage a high-performing roster of emergency physicians fostering a culture of collaboration, innovation, and continuous improvement.
- Support and strategically guide the development and implementation of program performance metrics, analyze data, and provide regular reports on program outcomes, including patient care improvements and physician satisfaction.
- Establish and maintain a network of relationship with teaching and academic partners to design and deliver educational programs to further establish resources and enhance training programs to advance the skills and of providers in rural and low resourced communities of practice.
- Promote equitable access to emergency services and improve outcomes for vulnerable and marginalized populations, as well as other equity-deserving groups.

QUALIFICATIONS

- Practicing physician in good standing with the College of Physicians and Surgeons of Ontario, and either the College of Family Physicians of Canada or the Royal College of Physicians and Surgeons of Canada, with a CFPC “CAC-EM” or FRCP in Emergency Medicine credential
- A minimum of five years of clinical experience in emergency medicine
- Experience in a leadership role focused on quality and system improvement
- In-depth understanding of Ontario's health care system, with particular focus on the challenges and issues facing emergency medicine in rural Ontario
- Expert knowledge of current best practices, healthcare literature, and evidence-based guidelines, as it pertains to emergency medicine
- Knowledge of health system performance measurement and management approaches, and how this can be used as a tool to promote change
- Aptitude for system thinking and ability to analyse information for sound decision making
- Demonstrated commitment to equitable and person-centred care, as well as public accountability
- Excellent skills in relationship building, communication and leadership experience in establishing strong relationships and building consensus with diverse partners and groups
- Demonstrated experience in implementation of large-scale change in the health sector

HOW TO APPLY:

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We will evaluate all applications against the skills and experience requirements for the position. Those candidates selected for interview will be contacted directly by a representative from the Program. Ontario Health may consider applications from incumbents currently in the position. If you have not been contacted within 3 weeks after the close of the posting, you can assume you are not under consideration for this position.

More about Ontario Health:

Ontario Health is an agency created by the Government of Ontario with a mandate to connect and coordinate Ontario’s health care system in ways that have not been done before, to help ensure that Ontarians receive the best possible care.

Ontario Health oversees health care delivery across the province, which includes ensuring front-line providers and other health professionals have the tools and information they need to deliver the best possible care within their communities. This also means simplifying the current system and connecting and coordinating its many complex parts in new and innovative ways. This involves keeping a close eye on how the health system is performing and providing evidence-based standards and improvements to address any gaps.

Ontario Health helps to support significant and important transformation in Ontario’s health system, working to ease the transition between points of care for Ontarians and helping to ensure they have access to the care they need. Ontario Health is adapting world-renowned practices from areas such as cancer care and renal care to other parts of the system, including mental health and addictions.

Through integration, coordination, connection, and clinical excellence, Ontario Health is working to reduce strain on the system which will enable investment of more resources on the care Ontarians need, and most importantly, improve health outcomes and overall wellness for all.

As an operational service agency of the Government of Ontario, Ontario Health is accountable for conducting a fair and transparent process, providing equal treatment to all qualified parties, in selecting a candidate for the above mentioned role.

Our website is at:

<http://www.ontariohealth.ca>