Ontario Health

Ontario Health ISAAC Application – Orthopedics

iPad Configuration Guide

Version 2.0
Last Updated: March 2022

Ontario

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The purpose of this document is to guide sites with the setup of ISAAC iPad mobile kiosks.

Site Settings

Note: Please treat reference to "kiosk" as "mobile".

1) Login to the ISAAC Admin website:

    Production: https://promsorthoadmin.ontariohealth.ca

    Test: https://promsorthoadmin.pst.ontariohealth.ca

2) Click on the *Configuration* tab
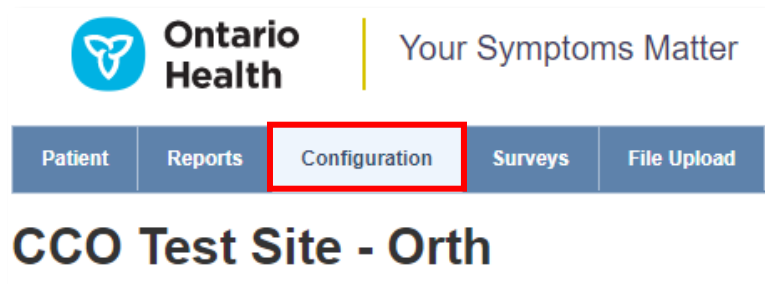
3) Configure Site Settings:

    a. **Other Languages** – available survey translations.
       Currently, only English and French are available.

    b. *Fields Displayed on the End of Survey Report* *Applicable to Oncology tenants only.*

    c. **Site's Welcome Message and/or Image** – custom text message and image to display on the kiosk's welcome (Swipe) page.

    d. **Kiosk Site End Message and /or Image** – custom text message and image to display on kiosk after all assessments are completed for the session (Thank you page).

    e. **Home Site End Message and/or Image** - custom text message and image to display on home channel after all assessments are completed for the session (Thank you page).

    f. **Custom Login Error**

    g. **Message** – custom text/image to be displayed for login errors

    h. *Notification Columns* *Applicable to Oncology tenants only*

4) Click the *Save* button.

Mobile Settings

Note: Please treat reference to "kiosk" as "mobile".

Admin Application

1) Login to the ISAAC Admin website:

    Production: https://promsorthoadmin.ontariohealth.ca

    Test: https://promsorthoadmin.pst.ontariohealth.ca

2) Click on the *Configuration* tab. On the left-hand side, click on the "*Add Kiosk*" link.

3) The "*Add New Kiosk*" page will be displayed.

a. **Enabled** – enable or disable this kiosk

b. **Kiosk GUID** – this is a system-generated unique id that will be used by the IT person to register in the kiosk machine's system registry (see below how to register)

c. **Name** – Kiosk name and/or description

d. **Survey List** – select surveys that will be displayed on this kiosk

e. *Notifications *Applicable to oncology tenants only*

f. **Print Supplementary Information** – supplementary information attached to the survey will be printed out automatically

g. *Print End of Survey Report *Applicable to Oncology tenants only*

4) Click the *Save* button

Setup GUID on iPad for ISAAC Mobile Kiosk View

To setup GUID on iPad for ISAAC Mobile Kiosk view on your mobile device, please perform the following steps:

1) From the Home screen, tap *Safari*. The Safari browser will appear.
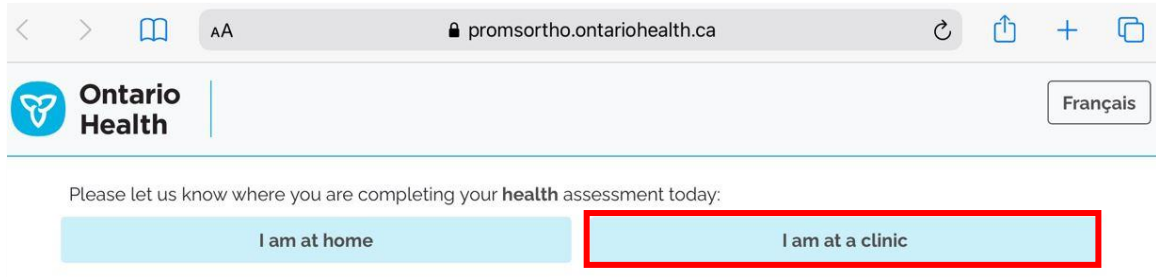
2) Go to ISAAC Patient portal website:

   Production: https://promsortho.ontariohealth.ca

   Test: https://promsortho.pst.ontariohealth.ca

3) Select "*Request Mobile Website*" from Safari dropdown menu

4) The following landing page will be displayed. Select *"I am at a clinic".*

5) The following page will be displayed with a textbox to enter a valid Kiosk GUID. Enter the Kiosk GUID generated in section 2.2.1.

6) Click on *Continue* (the GUID is stored as a cookie on the iPad).

7) You should be redirected to the Home page automatically.

8) The iPad is now configured as a Mobile Kiosk.

9) If you make a mistake <u>OR</u> the GUID has changed, clear the cookie with the following steps:

- Close Safari browser

- Go to *Settings* -> *Safari* -> tap on *Clear History and Website Data*

- In the pop-up message box, click "*Clear*" to clear the cookie.

- Launch **Safari** and connect to https://promsortho.ontariohealth.ca

- Enter the new/correct Kiosk GUID
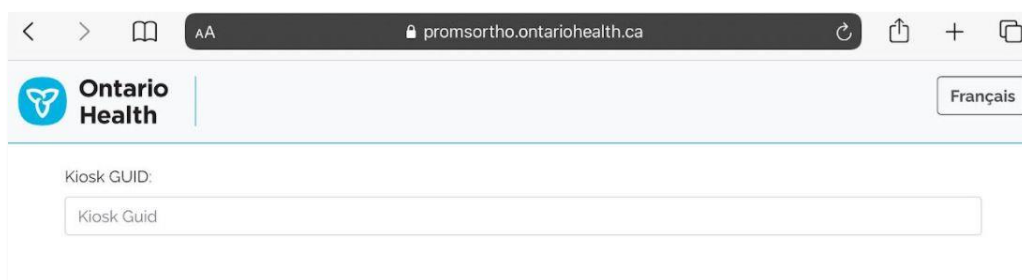
Adding ISAAC Mobile Icon to Homepage

To add the ISAAC Mobile icon to the homepage on your mobile device please perform the following steps:

1) Launch *Safari* and connect to https://promsortho.ontariohealth.ca

2) Patient Portal URL (UAT testing only) : https://promsortho.pst.ontariohealth.ca

This environment is only to be used for testing purposes and cannot have any real patient details.

3) Tap on the *Share* button (a square with an up arrow)
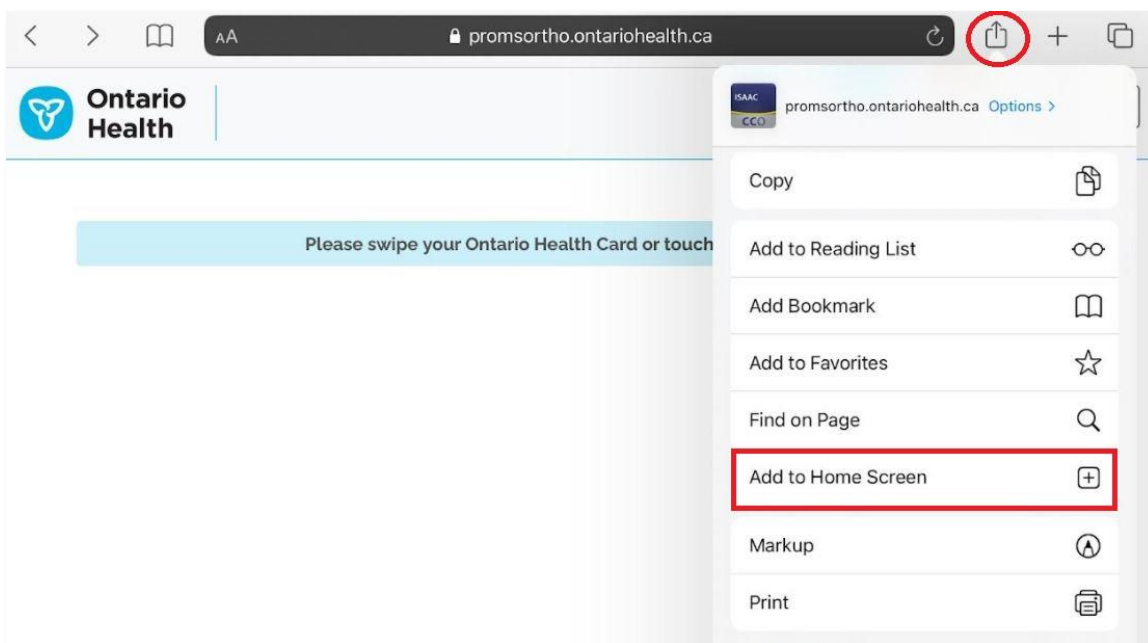
4) Scroll the bottom of the popup until you see **"*Add to Home Screen*"**
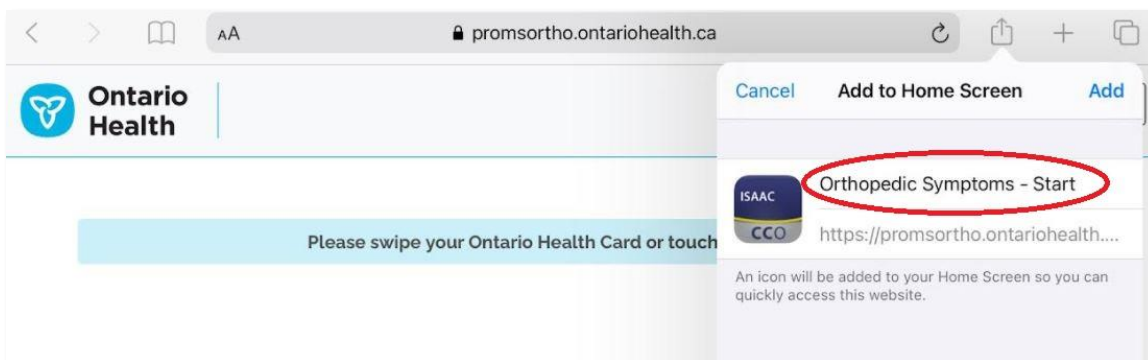
5) Tap *Add to Home Screen*

6) Edit the description of the icon to "*ISAAC*".

7) Tap *Add.* The ISAAC website will appear as an icon on your Home screen.

Appendix A: Version History

Document History

Revision	Type	Revision Date	Revised By	Revision Details
1.0	Draft	May 5, 2020		
1.1	Final	July 21, 2021		
2.0	Final	March 11, 2022	Joeanna Chung	• Updated document format (cover page, footers, headings) • Made document specific to orthopedics • Updated logo and terminology from CCO to OH • Updated ISAAC admin and patient portal URLs • Updated screenshots