



**Ontario  
Health**

# Ontario Health ISAAC Application – Orthopedics

**iPad Configuration Guide**

Version 2.0

Last Updated: March 2022

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The purpose of this document is to guide sites with the setup of ISAAC iPad mobile kiosks.

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## Site Settings

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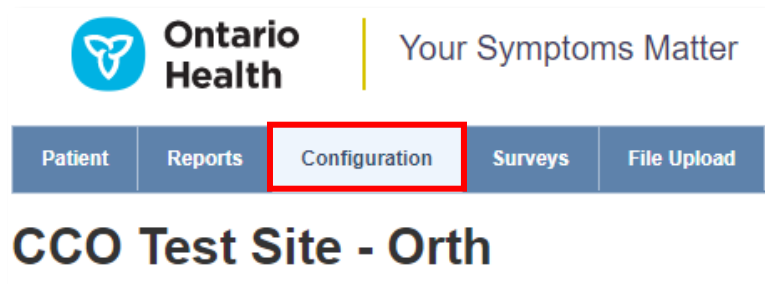
**Note:** Please treat reference to “kiosk” as “mobile”.

- 1) Login to the ISAAC Admin website:

Production: <https://promsorthoadmin.ontariohealth.ca>

Test: <https://promsorthoadmin.pst.ontariohealth.ca>

- 2) Click on the **Configuration** tab



- 3) Configure Site Settings:

- a. **Other Languages** – available survey translations.  
*\*Currently, only English and French are available.*
- b. **Fields Displayed on the End of Survey Report** *\*Applicable to Oncology tenants only.*
- c. **Site’s Welcome Message and/or Image** – custom text message and image to display on the kiosk’s welcome (Swipe) page.
- d. **Kiosk Site End Message and /or Image** – custom text message and image to display on kiosk after all assessments are completed for the session (Thank you page).
- e. **Home Site End Message and/or Image** - custom text message and image to display on home channel after all assessments are completed for the session (Thank you page).
- f. **Custom Login Error**
- g. **Message** – custom text/image to be displayed for login errors
- h. **Notification Columns** *\*Applicable to Oncology tenants only*

- 4) Click the **Save** button.

## Mobile Settings

**Note:** Please treat reference to “kiosk” as “mobile”.

### Admin Application

- 1) Login to the ISAAC Admin website:

Production: <https://promsorthoadmin.ontariohealth.ca>

Test: <https://promsorthoadmin.pst.ontariohealth.ca>

- 2) Click on the **Configuration** tab. On the left-hand side, click on the **“Add Kiosk”** link.



- 3) The **“Add New Kiosk”** page will be displayed.

The screenshot shows the 'Add New Kiosk' page. On the left side, there is a list of kiosk identifiers: 'cco\_ortho1', 'cco\_ortho2001', 'test kioskor', 'CCO Orth03', and 'CCO OrthoKiosk 4'. The 'Add Kiosk' link at the bottom of this list is highlighted with a red box. The main form area contains the following fields and options:

- Enabled:
- Kiosk GUID: 01d0c82d-d246-4d3e-935b-a407ceebbedb
- Name:
- Spoke:
- Survey List:

	Survey Name	Description	Available At
<input type="checkbox"/>	EQ-9D-5L		
<input type="checkbox"/>	General Health Assessment		
<input type="checkbox"/>	Hip and Knee Screening Assessment	Determines if patient will get OHS or OKS	
<input type="checkbox"/>	LEFT HIP	Oxford Left Hip	
<input type="checkbox"/>	Left Hip Post-Surgery Assessment		
<input type="checkbox"/>	LEFT KNEE	Oxford Left Knee	
<input type="checkbox"/>	Left Knee Post-Surgery Assessment		
<input type="checkbox"/>	RIGHT HIP	Oxford Right Hip	

Notifications:

Print Supplementary Information:

Print End of Survey Report:

Portal Site Key:

Buttons: Add New Kiosk, Cancel

## Mobile Settings – Admin Application

- a. **Enabled** – enable or disable this kiosk
  - b. **Kiosk GUID** – this is a system-generated unique id that will be used by the IT person to register in the kiosk machine’s system registry (see below how to register)
  - c. **Name** – Kiosk name and/or description
  - d. **Survey List** – select surveys that will be displayed on this kiosk
  - e. **Notifications** *\*Applicable to oncology tenants only*
  - f. **Print Supplementary Information** – supplementary information attached to the survey will be printed out automatically
  - g. **Print End of Survey Report** *\*Applicable to Oncology tenants only*
- 4) Click the **Save** button

## Setup GUID on iPad for ISAAC Mobile Kiosk View

To setup GUID on iPad for ISAAC Mobile Kiosk view on your mobile device, please perform the following steps:

- 1) From the Home screen, tap **Safari**. The Safari browser will appear.
- 2) Go to ISAAC Patient portal website:

Production: <https://promsortho.ontariohealth.ca>

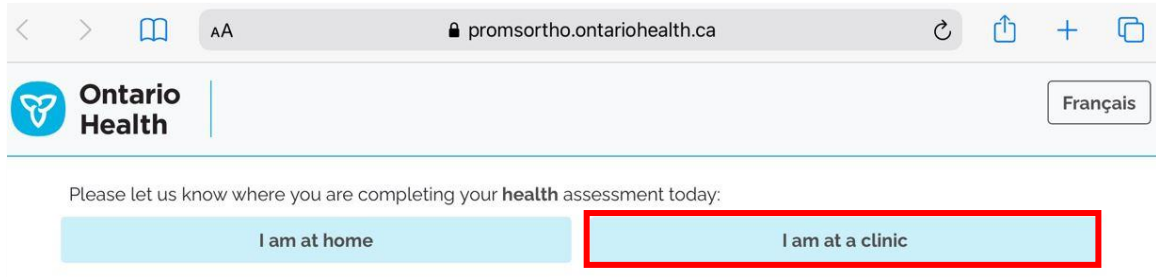
Test: <https://promsortho.pst.ontariohealth.ca>

- 3) Select **“Request Mobile Website”** from Safari dropdown menu



## Mobile Settings – Setup GUID on iPad for ISAAC Mobile Kiosk View

4) The following landing page will be displayed. Select ***“I am at a clinic”***.



5) The following page will be displayed with a textbox to enter a valid Kiosk GUID. Enter the Kiosk GUID generated in section 2.2.1.



6) Click on ***Continue*** (the GUID is stored as a cookie on the iPad).

7) You should be redirected to the Home page automatically.



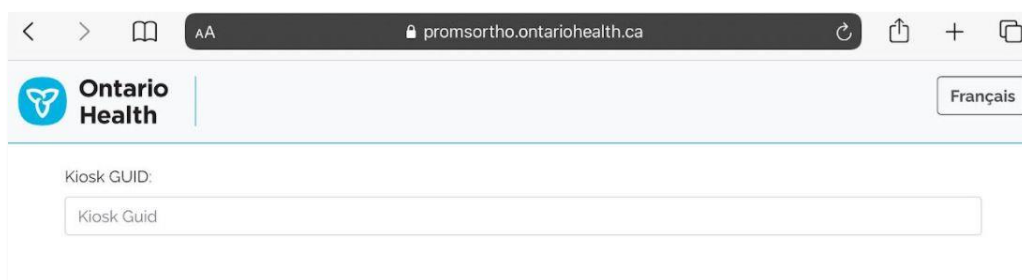
8) The iPad is now configured as a Mobile Kiosk.

## Mobile Settings – Setup GUID on iPad for ISAAC Mobile Kiosk View

- 9) If you make a mistake OR the GUID has changed, clear the cookie with the following steps:
- Close Safari browser
  - Go to **Settings** -> **Safari** -> tap on **Clear History and Website Data**
  - In the pop-up message box, click “**Clear**” to clear the cookie.



- Launch **Safari** and connect to <https://promsortho.ontariohealth.ca>
- Enter the new/correct Kiosk GUID



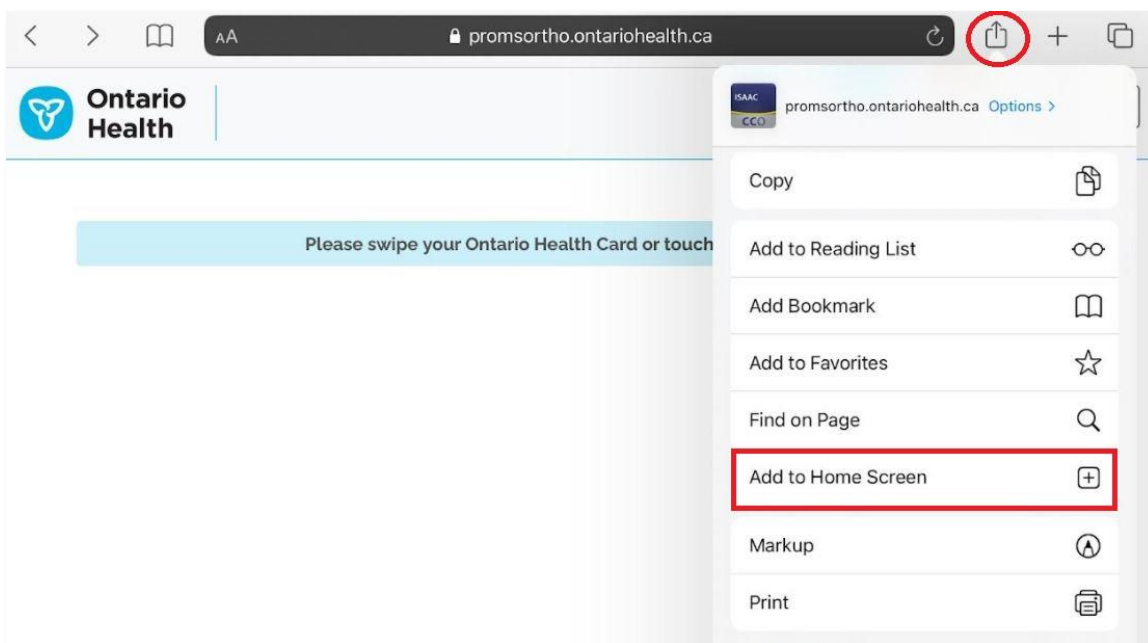
## Adding ISAAC Mobile Icon to Homepage

To add the ISAAC Mobile icon to the homepage on your mobile device please perform the following steps:

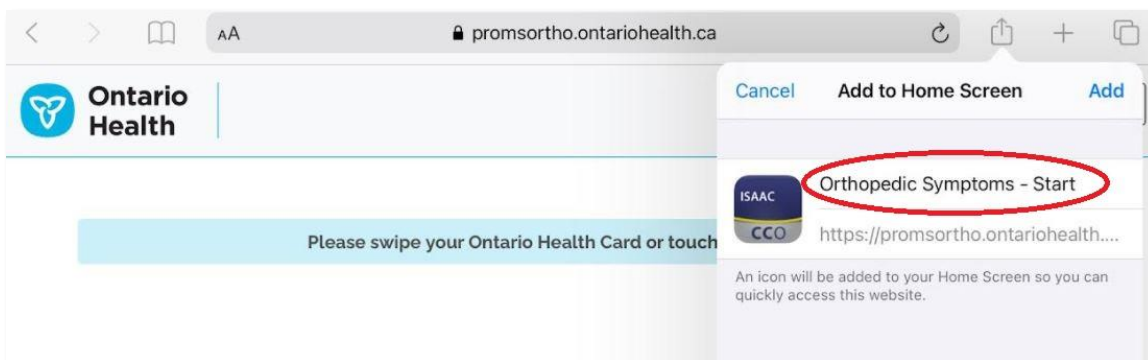
- 1) Launch **Safari** and connect to <https://promsortho.ontariohealth.ca>
- 2) Patient Portal URL ( UAT testing only ) : <https://promsortho.pst.ontariohealth.ca>  
*\*This environment is only to be used for testing purposes and cannot have any real patient details.*

## Mobile Settings – Adding ISAAC Mobile Icon to Homepage

3) Tap on the **Share** button (a square with an up arrow)



4) Scroll the bottom of the popup until you see **“Add to Home Screen”**



5) Tap **Add to Home Screen**

6) Edit the description of the icon to **“ISAAC”**.

7) Tap **Add**. The ISAAC website will appear as an icon on your Home screen.



## Appendix A: Version History

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### Document History

Revision	Type	Revision Date	Revised By	Revision Details
1.0	Draft	May 5, 2020		
1.1	Final	July 21, 2021		
2.0	Final	March 11, 2022	Joeanna Chung	<ul style="list-style-type: none"><li>• Updated document format (cover page, footers, headings)</li><li>• Made document specific to orthopedics</li><li>• Updated logo and terminology from CCO to OH</li><li>• Updated ISAAC admin and patient portal URLs</li><li>• Updated screenshots</li></ul>